Privacy Policy for Botheredness®

Effective Date: 1st November 2024

Introduction

At Botheredness, part of Create Learn Inspire Ltd, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you use our websites and services.

Information We Collect

We may collect the following types of information:

- **Personal Information:** This includes your name, email address, contact details, and any other information you provide when you register for our services or communicate with us.
- **Usage Data:** We collect information about how you use our websites, including your IP address, browser type, pages visited, and the time and date of your visit.
- **Cookies:** We use cookies and similar technologies to enhance your experience on our websites. Cookies are small files stored on your device that help us analyse website traffic and improve our services.

How We Use Your Information

We may use your information for the following purposes:

- **To Provide Services:** To deliver the products and services you request and to manage your membership account.
- **To Communicate:** To send you updates, newsletters, and promotional materials related to our services, if you have opted in to receive them.
- **To Improve Our Services:** To analyse usage patterns and enhance user experience on our websites.
- **To Comply with Legal Obligations:** To fulfil our legal obligations and protect our rights and interests.

Sharing Your Information

We do not sell or rent your personal information to third parties. We may share your information in the following circumstances:

- **Service Providers:** We may employ third-party service providers to assist us in operating our websites and providing our services. These providers have access to your personal information only to perform specific tasks on our behalf and are obligated to protect your information.

- **Legal Compliance:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.

Your Rights

You have the following rights regarding your personal information:

- **Access:** You have the right to request access to the personal information we hold about you.
- **Correction:** You have the right to request correction of any inaccurate or incomplete information.
- **Deletion:** You have the right to request the deletion of your personal information, subject to certain legal exceptions.
- **Objection:** You have the right to object to the processing of your personal information in certain circumstances.

To exercise any of these rights, please contact us at hello@botheredness.co.uk.

Security of Your Information

We take reasonable measures to protect your personal information from unauthorised access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee its absolute security.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically for any updates.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Email: hello@botheredness.co.uk
Address: Create Learn Inspire Ltd, BBIC, Innovation Way, Barnsley, S75 1JL